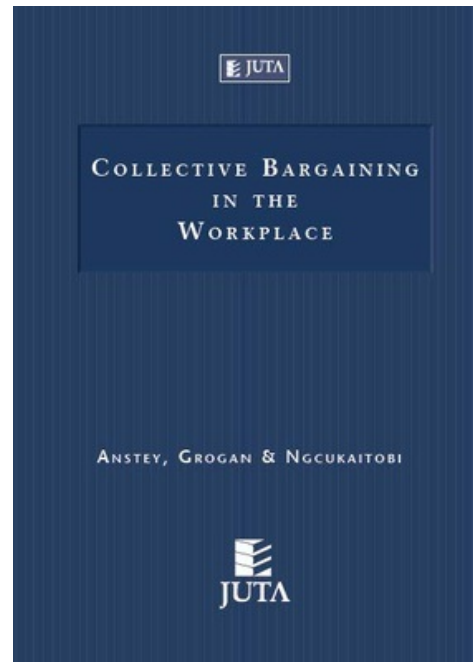


Collective Bargaining in the Workplace

Edition: 1st Edition
Publication date: 2025
Author/Editors: Anstey, M Grogan, J Ngcukaitobi, T
eISBN: 9781485122562
Format: eBook
Number of Pages: 169
Retail price: R566.00 (incl. VAT)
Website Link: juta.co.za/pdf/28328/



About this Publication:

This book, written by some of South Africa's leading labour law negotiators and alternative dispute-resolution experts, offers the first comprehensive and inclusive guide for aspirant and experienced labour practitioners alike on the topics of understanding conflict in the south African workplace, alternative dispute-handling process, negotiations and collective bargaining.

Contents Include:

- Understanding conflict in the workplace
- Overview of the dispute system in South Africa
- Collective bargaining
- Negotiation
- Persuasive communication - the basic skill
- Alternative dispute resolution techniques

Of Interest and Benefit to:

- Trade unions
- Bargaining Councils
- Employers' associations
- Dept. of Labour
- Industrial relations managers
- Labour lawyers
- Libraries
- Academics in industrial relations, labour economics, human resource management and industrial and organisational psychology