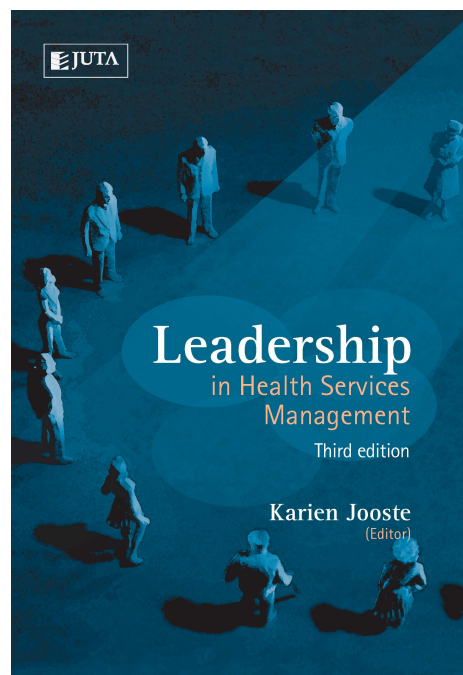


Leadership in Health Services Management

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About this Publication:

Leadership in Health Services Management provides all healthcare professionals with the information necessary to lead with commitment and strive towards a clear vision of health for all. It guides readers through crucially important issues such as vision, strategic thinking, confidence, negotiation and knowledge management in health services.

Now in its third edition, this book has been updated to contain original research on the topic of self-leadership, a theme that is interwoven throughout the text. In addition, there is a focus on the application of leadership theories for postgraduate readers studying for a Master's certificate in nursing management or tutored Master's degree according to the new guidelines of the SAQA qualifications for postgraduate studies. In all new South African curricula and programmes, the research component has been prioritised and therefore this edition features a chapter on research proposals.

Contents Include:

1. Evolution of leadership in healthcare settings
2. The fundamentals of leadership
3. Fundamentals of the management process
4. Theoretical approaches to leadership
5. Leadership development programmes in healthcare services
6. Authority, influence and power
7. Executive leadership in a complex healthcare environment
8. Leadership in teams and networking
9. Leadership in cultural issues
10. Effective leadership communication
11. Empowerment and leadership
12. Coaching the novice leader
13. Staff development and leadership in healthcare settings
14. Ethical issues in leadership
15. Leading human resources in healthcare environment
16. Leadership and the accreditation of healthcare services
17. Appraising the performance of leaders
18. Leaders and quality assurance
19. Strategic planning and change management in healthcare delivery
20. Providing managed healthcare
21. Leadership in the district health system
22. Authentic leadership
23. Leadership in a global environment
24. Proposal development

Of Interest and Benefit to:

Nursing students undertaking the diploma or degree course. Post-basic /Honours students.