

Consumer Law Compliance

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About this Publication:

The National Credit Act, the Consumer Protection Act and the Protection of Personal Information Act are three key pieces of consumer legislation aimed at suppliers, credit providers and responsible persons.

Consumer Law Compliance: The National Credit Act, the Consumer Protection Act and the Protection of Personal Information Act brings the reader an accessible and invaluable aid to understanding these laws in order to ensure compliance and mitigate risk. The book features expert commentary and checklists, and where applicable, prescribed forms. It is written in user-friendly, plain English, and its focus is on consumer protection, fairness and justice for all.

Contents Include:

- The National Credit Act
 - Understanding the National Credit Act
 - Managing a credit agreement
 - Participating bodies
 - Fees and interest
 - Rights and duties
 - Enforcing a debt
 - Annexures: National Credit Act, regulations and prescribed forms
- The Consumer Protection Act
 - Understanding the Consumer Protection Act
 - Introduction and important definitions
 - Consumer Protection Act application
 - Supplier's duties
 - Participating bodies
 - Miscellaneous
 - Enforcement of the Consumer Protection Act
 - Summary on the Consumer Protection Act for supplier
 - Annexures: Consumer Protection Act, regulations and prescribed forms
- The Protection of Personal Information Act
 - Understanding the Protection of Personal Information Act
 - Eight general principles
 - Specific principles
 - Miscellaneous
 - Offences and penalties
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Of Interest and Benefit to:

- The lay person who needs to comply with the law within the consumer industry
- Credit providers
- Suppliers
- Legal advisors
- Responsible persons
- Compliance officers
- Undergraduate accountancy students or students undertaking a diploma in banking law, i.e. any diploma or degree where the work content does not require the student to refer to cases