

# Dispute Resolution (eBook)

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## About this Publication:

This book explains the processes and skills involved in alternative dispute resolution. Chapters are written by contributors who have been actively involved in pioneering work in her or her field.

## Contents Include:

- Negotiation process
- Mediation
- Psychology of mediation
- Divorce mediation
- Arbitration process
- Specialised arbitration and mediation
- Disputes
- Environmental dispute resolution
- ADR techniques in commercial disputes
- Arbitration and mediation in the construction industry
- Directory of organisations in the dispute resolution field

## Of Interest and Benefit to:

- Negotiators, mediators and arbitrators
- Academics
- Students
- Lawyers
- Human resources practitioners
- Industrial relations specialists