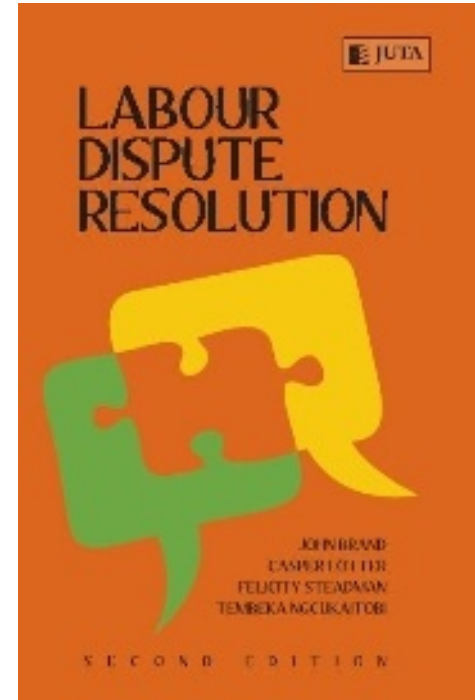


Labour Dispute Resolution

Edition:	2nd Edition
Publication date:	2009
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ISBN:	9780702179556
Format:	Soft Cover
Number of Pages:	354 Pages
Retail price:	R446.25 (incl. VAT, excl. delivery.)
Website Link:	juta.co.za/pdf/22963/



About this Publication:

Labour Dispute Resolution sets out the system provided in our law for resolving labour disputes, either in terms of the Labour Relations Act or by private dispute resolution. It guides employees, employers, trade unions and employers' organisations (and their representatives) through the various processes to be followed, and sets out the institutions to which particular disputes should be referred. An important addition to the second edition is a section on dispute resolution in the public sector. Useful checklists and flowcharts assist the reader to prepare for the various processes.

Contents Include:

- Conflict, grievances and disputes
- Overview of the dispute system
- The disputes and their processes
- Definitions of dispute resolution processes
- Dispute resolution institutions
- Dispute resolution in the public service
- Administrative law and public sector employment
- Negotiation
- Conciliation, mediation and con-arb
- Facilitation
- Arbitration
- Arbitration by the CCMA
- Arbitration by Bargaining Councils and Statutory Councils
- Private arbitration
- Preparation for arbitration

- - Appendix 1: Arbitration Act 42 of 1965
- - Appendix 2: Promotion of Administrative Justice Act 2 of 2000
- - Appendix 3: Standard Mediation Agreement
- - Appendix 4: Pre-dismissal Arbitration Agreement
- - Appendix 5: CCMA forms
- Index
- Table of Statutes
- Table of Cases

Of Interest and Benefit to:

- Human resources managers
- Industrial relations practitioners
- Shop stewards
- Students studying labour law at universities and technikons
- Labour lawyers
- Law libraries

Key Benefits

- Step-by-step guidelines on conciliation, mediation, facilitation and arbitration procedures
- Handy checklists and flowcharts assist the reader in preparation for the various processes
- Includes templates for mediation and arbitration agreements and relevant CCMA forms