

Public Administration and Management

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About this Publication:

The aim of this publication is to equip public managers with insight into the functioning of public management and administration within the dynamic southern African context. It is a guide, not only for students of Public Administration and Public Management, but also for practitioners who are interested in providing excellent service. At a time when public management within the public sector is expected to achieve the objectives of government in establishing a democratic and just society this publication takes on special importance. The interactice learner-centred approach used in this book makes it suitable for self-instruction and ensures a rewarding learning experience for students and practitioners.

Contents Include:

Part 1: Public Administration: An introduction

- Public administration as an activity
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- Government services and functions
- Principles of public administration
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