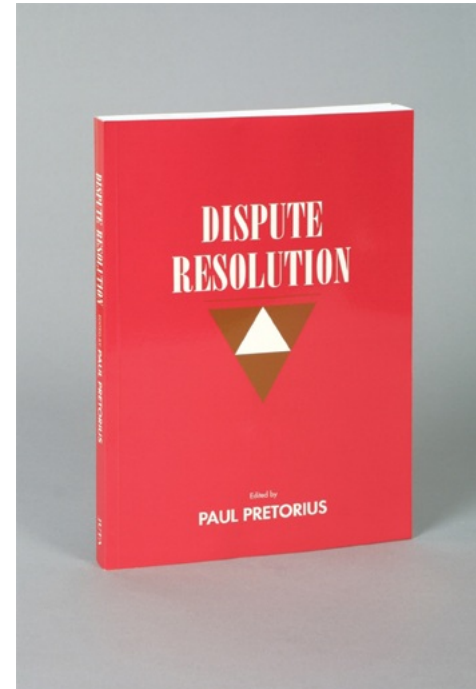


Dispute Resolution

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About this Publication:

This book explains the processes and skills involved in alternative dispute resolution. Chapters are written by contributors who have been actively involved in pioneering work in her or her field.

Contents Include:

- Negotiation process
- Mediation
- Psychology of mediation
- Divorce mediation
- Arbitration process
- Specialised arbitration and mediation
- Disputes
- Environmental dispute resolution
- ADR techniques in commercial disputes
- Arbitration and mediation in the construction industry
- Directory of organisations in the dispute resolution field

Of Interest and Benefit to:

- Negotiators, mediators and arbitrators
- Academics
- Students
- Lawyers