

# Managing and Developing Talent through Emerging Technologies

A **TWO-DAY** innovative and participative conference aimed at anyone working in the fields of:

**HR | Learning and development | Talent management | Technology enhanced learning**

## BENEFITS OF ATTENDING THIS CONFERENCE:

- Experience the impact of emerging technologies in the L&D arena.
- Engage with a number of facilitation and presentation techniques.
- Identify with best practice case studies and hear from industry experts in the field learning and development.
- Develop a portfolio of techniques that can be put into practice on your return to work.
- Participate in a community of practice, continuing beyond the dates of the conference.
- Hear from international industry experts.
- Create, collaborate, consult and network with L&D professionals from a variety of organisations and cultures.
- Debate hot topics in learning and development with a panel of industry experts.

## CONFERENCE THEMES INCLUDE:

- The impact of emerging technologies on L&D/HR professionals.
- Encompassing social media within a talent management strategy.
- Managing a multi-generational workforce – the impact of “digital natives” in the workplace.
- How Africa is changing its learning culture through the use of emerging technologies using mobile learning to develop and manage talent.
- Case studies by African and other global organisations that have embraced emerging technologies to develop and manage talent.
- Formal, plenary and small group discussions, and panel debate.
- Ignite sessions giving you the opportunity to present your views in a fun and engaging way.

## DATES

14<sup>th</sup> & 15<sup>th</sup> November 2012

## VENUE

Mazars House, Rialto Road, Grand Moorings Precinct, Century City, Cape Town, South Africa

## COSTS

### EARLY-BIRD FEE

(book before 30th September 2012):

**R8 500** (Incl.VAT)

### TWO-DAY CONFERENCE

(including all materials, lunch and refreshments): **R8 999** (Incl.VAT)

For more information and to book a place, please visit [www.futureconferences.com](http://www.futureconferences.com)  
The conference and Master Class are being run in partnership with:



## KEYNOTE SPEAKERS

### Luke Lancaster CEO, Young Pioneers

Young Pioneers was founded by Luke Lancaster, then aged 12, after he was bullied at school. He wanted to make it “Cool to Care”, for yourself, for others and for the wider world. Over the past three years the charity has provided education for thousands of young people, funded 121 scholarships, achieved a social return on investments of 1:12 and has made savings to the UK government public purse in excess of £1.7m. During this time the charity has won a number of national and international awards for its educational programmes and the work of its Junior CEO including World of Children Youth Honoree 2011.

Luke’s vision is to establish a Foundation that will provide global scholarships for young people who are demonstrating that it is “Cool to Care”; young people who will become the social innovators and trailblazers of their generation. Luke will be talking about how emerging technologies are enabling him in his vision to develop the leaders of the future on a global basis.

### Lucy Brazier CEO, Marcham Publishing

Lucy is CEO of Marcham Publishing, and Editor of Executive Secretary, a magazine for PAs, EAs, VAs, Secretaries, Office Managers and other administrative professionals. The magazine has a training, nurturing and mentoring ethos and carries no advertising, ensuring that subscribers get value from every one of its 48 pages. The purpose of the magazine is to give administrative professionals worldwide - whatever their title or level within their company - an opportunity to develop their knowledge and skills. We want to help them to be the best in their roles that they can possibly be by sharing tips, ideas, practical advice and supportive suggestions that will empower those in the profession to succeed.

Lucy will talk about demystifying social media, using practical case studies. She will explain with real time examples how her publishing company has used social media as a marketing, sales and personal branding tool to establish rapport and thought leadership within the administrative professionals’ marketplace. She will also include an interactive “how-to” session, demonstrating how learning and development professionals can use social media to help people learn, including practical hints and tips on how to get the best out of tools such as LinkedIn, Facebook, etc.

### Group Captain Phil Sagar, Royal Air Force

Phil Sagar joined the RAF as an aircraft technician in 1978 and was employed servicing Vulcan and Harrier aircraft in the UK and West Germany. He has enjoyed a full and diverse career in the administrative branch of the RAF dealing with recruitment, property management, HR management, personnel policy and, latterly, training. Immediately prior to his current appointment, he ran the Equality and Diversity Training Centre for the Joint Services specialising in incorporating accelerated learning techniques to course materials in order to make them more engaging, memorable and accessible to the students.

He is currently responsible for overseeing the introduction of the new Professional Military Development (Air) programme for all Royal Air Force personnel, which for the first time will provide a coherent through-career delivery of generic education and training in order to enhance their agility and better understand the wider aspects of their Service.

Phil will be delivering a case study of the use of mobile technologies in the RAF – what devices the next generation of learners are using and expecting to use in their workplace development, and what impact this has on learning design.

### Jack Wills Managing Director, Wills Consulting, and Founder, Future Conferences

Jack lives in and operates from the UK. He has over 30 years of experience in learning and development, with a track record in both the public and private sectors. His experience covers being an L&D practitioner, the founder and owner of a successful group of L&D companies and a successful international business development professional, working for a number of global operations. Jack had a successful first career as an officer in the British Army. Besides command, he specialised in technology led training, ending his military career as an instructor at the British Army Staff College in 1987/88.

He has considerable experience as a senior manager, consultant and strategic business development planner working with a variety of organisations in both the public and private sectors. He has a wealth of experience of developing business and

### Myles Downey Founder, the School of Coaching

Myles is the co-creator of The Inner Game eCoach System and a Director at eCoach Ltd. He is also the Founder of The School of Coaching in the U.K. and was part of the team that established The Alexander Corporation in 1987, which was acknowledged by The Economist Intelligence Unit as “the leading provider of Executive Coaching in Europe” in 1993 and in 1995.

Myles is recognised as one of Europe’s foremost business coaches with extensive experience spanning over twenty-five years. He coaches senior executives and leadership teams and develops coaching skills in leadership populations of the School’s clients and in professional coaches. Myles established the School of Coaching in association with The Work Foundation (formerly The Industrial Society) in 1996 and in 2007 became the sole owner. In 2009 Myles sold the School to JMJ Associates, a global consulting firm based in Austin Texas, in order to bring the School’s offering to a wider audience with their help and experience. He still works with the School on a consultancy basis.

Myles has worked all over the world with some of the most prestigious organisations in a variety of businesses, from professional service firms, banking, manufacturing, oil and gas, brewing and distilling, retailing, construction, information technology to the Public Sector in the UK. He is the author of ‘Effective Coaching’ (Texere/Thomson, in excess of 30,000 copies sold) which is considered to be a seminal text on coaching.

working in the USA, Canada, Europe, the Middle and Far East.

In addition to these activities, Jack is also well known as a speaker and chair on the international conference circuit. He has presented subjects relating to business development, L&D trends and educational development, particularly in relation to large ICT infrastructure projects and teacher CPD certification. Recent engagements have included the key note speaker at ELPIC in Malaysia, key note speaker at the TEE education conference in Kuwait and Chair of sessions during Online Educa Berlin and the British Institute of Learning and Development annual conference.

Jack is Chair of the UK Steering Group for the European Pedagogical ICT (EPICT) license for teachers. He has just completed five years as Chair of the British Institute for Learning and Development (BILD) and four years as Chair of the Board at Salisbury Playhouse. Jack is the immediate past Honorary Vice President of the BILD.

Jack is a Fellow of the BILD, a Fellow of the Royal Society of Arts, a Member of The Chartered Institute of Personnel Development and a Member of The Institute of Directors. He is also a qualified Teaching English as a Foreign Language (TEFL) teacher.

### Karen Velasco Managing Director, PeopleSolve Ltd and Founder, Future Conferences

Karen is a performance management consultant, trainer, facilitator and coach. She has worked in a variety of training, development and leadership roles for over twenty years, including nine years as managing director of PeopleSolve Ltd and 12 years as training, development and culture change manager with the Centrica group.

Karen is a certified trainer of neuro-linguistic programming; an experienced executive and life coach and facilitator; and is qualified to administer Myers Briggs, FIRO-B, SDI and 16PF psychometric instruments. Her recent projects include research into emotional intelligence, meaning at work, and the use of technology to enhance the learning experience.

Karen’s approach to business combines a passion for life-long learning with a pragmatic desire to achieve measurable business benefits. Her client list includes major blue-chip companies, public sector organisations and charities, and she has experience of facilitating and managing learning and development activities across five continents.

Karen is the immediate past Chair of the British Institute for Learning and Development and a director of Creative Leaders and Young Pioneers. She is a trustee of the University of Chichester Students Union.

Karen is a Fellow of the Royal Society of Arts, the Chartered Institute of Personnel and Development, the British Institute for Learning and Development, and the Institute of IT Training. She is a Member of the Institute of Business Consulting and the Chartered Management Institute. Karen holds a BA (Hons) in Geography and an MBA (distinction) both from the University of Portsmouth.

Karen was recently honoured with an Award for Outstanding Contribution to the field of Human Resource Development at the 2011 Asia HRD Congress.