





PUBLIC ADMINISTRATION

CATALOGUE

CONTENTS

2	INTRODUCTION
5	PUBLIC ADMINISTRATION TITLES
25	CONTACT INFORMATION
28	AUTHOR INDEX
28	TITLE INDEX
29	PRICE LIST
31	DESK/INSPECTION COPY REQUEST FORM



Juta continually strives to raise the bar for academic publishing to address the needs of the students, academics and professionals whom we serve. We share the national dream of making higher education more accessible to all, through contributing teaching and learning solutions that are of the highest quality while being affordable and relevant to southern African students and lecturers.













MORE ABOUT OUR PUBLISHING PROGRAMME:

- Juta offers a comprehensive selection of higher education content and teaching and learning resources, covering a wide range of disciplines with a variety of product types.
- Extensive lecturer support materials are available to support lecturer and student success.
- Juta products support academic literacy, develop professional competence and workplace readiness and our content focus assists in the decolonisation of curricula.
- Because we understand the need to upgrade South Africa's delivery capacity through open distance learning, we have designed our materials for education at a distance and self-directed learning.
- Juta customises print and electronic content to serve the specific needs of institutions and training providers with flexible, integrated, learning solutions.
- Juta is a wholly owned subsidiary of Kagiso Media. Dividends support the developmental endeavours of the Kagiso Education Trust and the Tiso Foundation in South Africa.
- Over the years we have developed a strong pool of highly qualified authors who are experts in their fields.
- We welcome comments from our readers and ideas from prospective authors. We regularly run author workshops, and are always ready to develop new talent because, ultimately, the people of southern Africa are our most valuable assets.

PROSPECTIVE AUTHORS

We are always interested in proposals for new books. Please send the relevant publisher a synopsis and an indication of the market for which your book is intended. Contact details appear at the end of the catalogue.

CONTACT US

JUTA AND COMPANY (PTY) LTD

Head Office: 1st Floor, Sunclare Building, 21 Dreyer Street, Claremont, 7708

Tel: +27 (021) 659 2300 • Fax: +27 (021) 659 2360

Email: academic@juta.co.za • Website: www.juta.co.za



@JutaAcademic Juta Academic Juta and Company @jutaandcompany You Tube Juta and Company











LECTURER AND STUDENT SUPPORT MATERIAL

Juta Passmasters

A number of our titles have support material available on Juta Passmasters, which is free to both lecturers and students using Juta Academic textbooks as prescribed course materials. To access these resources please visit www.jutapassmasters.co.za

Our varied student and lecturer resources may include a combination of the following:













POWERPOINT® PRESENTATIONS INTERACTIVE **WORKBOOK**

ONLINE **QUESTION BANKS** VIDEOS COVERING **CORE CONCEPTS**

CASE STUDY

SOLUTIONS

For further assistance, email our dedicated support material team on supportmaterial@juta.co.za



EBOOKS

Individuals

All the latest Juta titles are available as e-books for purchase from www.juta.co.za delivered through the most advanced eBook software in the world, VitalSource Bookshelf®, offering you three-way access to your books: download, online and mobile. The online access license is accessible for 12 months from date of purchase, while the downloadable license is available in perpetuity.

Institutions

For volume licensing please contact your institutional sales representative for further information.

PRICES

Please note that all prices are applicable from 1 July 2019 to 30 June 2020. To download the electronic PDF of the Public Administration Catalogue 2019 2020 go to www.jutaacademic.co.za. Prices are subject to change without prior notice.

ICON KEY



PRICE







ISBN



ISBN



мові ISBN



EDITION



PAGES



Juta Academic is the proud recipient of the Sefika Academic Publisher of Year for 2016, 2017 and 2018 as voted by the South African academic booksellers.



LECTURER AND STUDENT SUPPORT MATERIAL

Juta Passmasters is the new digital home of textbook support materials for lecturers and students. These academic resources are available **FREE** to lecturers who prescribe Juta textbooks.

THE BENEFITS

- Access supplementary academic resources from wherever you are
- Spend less time preparing lectures
- Make lectures more engaging
- Improve your students' results

Our student and lecturer resources may include a combination of the following:



PowerPoint® slides



Interactive workbook



Online question banks



Videos covering core concepts



Case studies



Solutions

HOW TO REGISTER AS A LECTURER ON Juta Passmasters in 6 Easy Steps

OPTION 1

MANUAL

- Go to http://www.jutapassmasters.co.za
- Click Register to set up an account.
- Complete all the details on the form and make sure to click the lecturer button.
- Click Register.
- You will **receive a confirmation email verifying** that your request has been received by a Juta staff member.

 NOTE: The Juta Sales Consultant for your institution will verify your request. This may take up to 2 working days. Please be patient.
- Once approved you will receive an email with an account activation link. Click on the link in the email to activate your account before logging in to Juta Passmasters.

OPTION 2

REDEMPTION CODE

- Go to http://www.jutapassmasters.co.za
- Click Register to set up an account.
- Complete all the details on the form and make sure to click the lecturer button.
- Make sure to **select Yes** for *Do you have a lecturer* registration code? and **enter the code.**
- Click **Register.**NOTE: It could take up to 5 minutes as we set up your unique lecturer classroom in the background. Please be patient while this happens.
- You will **receive an email with an account activation link**. Click on the link in the email to **activate your account**before logging in to **Juta Passmasters**.

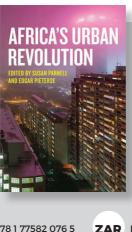


AFRICA'S URBAN REVOLUTION

By 2030 African cities will have grown by more than 350 million people and over half the continent's population will be urban. Yet to policy-makers, scholars and much of the general public, Africa is quintessentially rural. This lack of awareness and robust analysis means it is difficult to make a policy case or a more overtly urban agenda. As a result there has been an insufficient response to the challenges and opportunities associated with the world's last major wave of urbanisation. Drawing on the expertise of scholars and practitioners associated with UCT's African Centre for Cities, and utilising a diverse array of case studies, this book gives a comprehensive insight into the key issues - demographic, cultural, political, technical, environmental and economic – surrounding African urbanisation.

SUITABLE FOR

Academics and scholars of Urban Studies, Development Studies, Geography, Public Administration.





978 1 77582 076 5



R450.00



978 1 77582 232 5



ZAR R409.00



2014



320 PAGES

BUILDING A CAPABLE STATE

Service delivery in post-apartheid South Africa I PALMER, N'MOODLEY & S PARNELL

Since 1994, South Africa has undergone a policy-making revolution, driven by an urgent need to improve access to services for its black majority. More than 20 years later, what can be learned from this experience? Comparing urban service delivery in the global South the authors assess whether the South African government has improved service delivery, focusing on water and sanitation, energy, roads and public transport. They show that effective service delivery can have a profound effect on the social structure of emerging economies and must be an integral part of any development strategy.

ABOUT THE AUTHORS

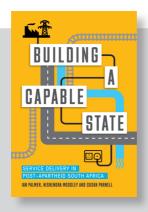
lan Palmer is an Adjunct Professor at UCT's African Centre for Cities and the founder of Palmer Development Group (PDG), a South African development consultancy.

Nishendra Moodley works with the National Treasury's City Support Programme. He has worked on local government policy development, monitoring and evaluation processes for national government, and municipal institutional transformation projects.

Susan Parnell is a Professor of Urban Geography in the Department of Environmental and Geographical Sciences at the University of Cape Town (UCT) and is a visiting professor at LSE Cities.

SUITABLE FOR

Students and academics across the Social Sciences, but particularly in Urban Studies, Urban Planning, Public Finance, Engineering, Public Administration and Development Studies; also practitioners and NGOs involved in public finance and public policy.





978 1 77582 248 6



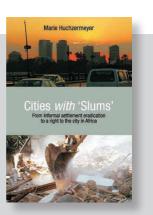


2017



320 PAGES





978 1 91989 539 0

ZAR R448.00

978 1 92054 162 0

ZAR R407.00

978 1 92054 124 8

ZAR R407.00

978 1 92051 676 5

ZAR R407.00



2011



304 PAGES

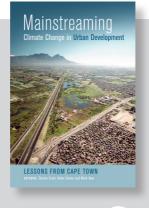
CITIES WITH 'SLUMS'

From informal settlement eradication to a right to the city in Africa M HUCHZERMEYER

The title of this book deliberately suggests a critique of the UN's Cities Without Slums campaign, which has unwittingly legitimised large-scale evictions from informal settlements in many African cities, from Abuja in Nigeria to Cape Town in South Africa. The African continent often looks to South African urban policy for a solution to what is perceived as the escalating 'problem' of slums. South African cities' global competitiveness in attracting investment, their hosting of the 2010 Soccer World Cup and their determination to eradicate informal settlements are promoted as best practice. And yet, the last is perhaps the most tragic misinterpretation and abuse of the Millennium Goal to 'significantly improve the lives of 100 million slum dwellers by 2020', to which the unfortunate slogan of Cities Without Slums is attached.

SUITABLE FOR

- Academics and students in Development and Urban Studies
- Policy-makers
- NGOs and government organisations dealing with housing rights.





978 1 77582 217 2

R385.00



978 1 77582 240 0

ZAR R350.00



2018



360 PAGES

MAINSTREAMING CLIMATE CHANGE IN URBAN **DEVELOPMENT**

Lessons from Cape Town

M NEW, D SCOTT & H DAVIES (EDITORS)

The City of Cape Town is integrating climate change into its policy-making in response to rapid urbanisation and city-scale climatic changes. This book records progress made and challenges faced in mainstreaming climate change into urban policies, processes, programmes and practices, from environmental resource management and environmental safety to energy management and spatial planning. City officials and academics have collaborated to co-produce knowledge and co-write the chapters, giving an 'insider' view of urban development and climate change governance through the lens of theory.

ABOUT THE EDITORS

Mark New is Director of the African Climate and Development Initiative (ACDI) at the University of Cape Town, and Professor of International Development at the University of East Anglia, UK.

Helen Davies was Head of Environmental Policy and Strategy at the City of Cape Town.

Dianne Scott is Senior Researcher: Climate and Fractal Research Projects, at the African Centre of Cities, University of Cape Town, and Honorary Research Fellow at the University of KwaZulu-Natal.

SUITABLE FOR

Scholars, practitioners and general informed readers interested in development studies, environmental studies, climate science, human geography, urban studies, organisational development, and sociology; also scholars of science and society, transitions and knowledge co-production.

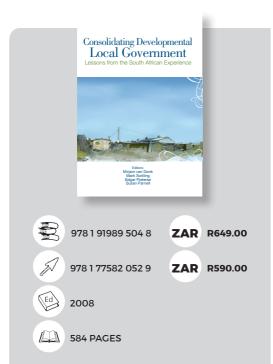
CONSOLIDATING DEVELOPMENTAL LOCAL GOVERNMENT

Lessons from the South African experience
M VAN DONK, M SWILLING, E PIETERSE & S PARNELL
(EDITORS)

Consolidating Developmental Local Government is written by academics who participated in one way or another in the experience of democratic consolidation. The book documents the dynamics of local government transformation and captures the key themes of the debates about policy options, lessons and key strategic decisions. These debates are aimed at ensuring that municipalities play a key role in creating more democratic, non-racial, equitable and sustainable communities, towns and cities. Critical questions are raised throughout the book about the kinds of challenges that all those involved with the future of local governance will face in the years ahead.

SUITABLE FOR

Students, researchers, specialists, community leaders, businesses, government officials and the general reader.



DOMAINS OF FREEDOM

Justice, citizenship and social change in South Africa T KEPE, M LEVIN & B VON LIERES (EDITORS)

The South African revolution was expected to produce an alternative political regime in response to apartheid and global neo-liberalism. That South Africa's democracy has been unable to provide deeper freedoms is not necessarily a betrayal. Freedom is made possible and/or limited by local political choices, contemporary global conditions and the complexities of social change. This book aims to read the present historically, critically and politically, and to offer insights into the ongoing, iterative and often messy struggles for freedom.

CONTENTS

Introduction

Section 1: Justice

- Section Overview
- Land, politics and policy change in South Africa – What questions for land redistribution policy and practice?
- Law and Political Conflict in South African Land Reform
- Qui Bono? A political economy assessment of twenty years of South African freedom
- South African Housing Policy over Two Decades: 1994-2014

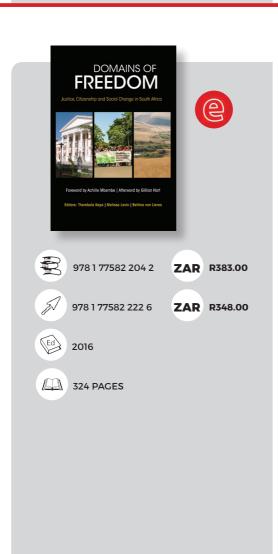
Section 2: Freedom

- Section Overview
- The Freedom Park and Voortrekker Monument: Commemorative Practices Between Reconciliation and Decolonisation

- The paradox of trade union action in post-Apartheid South Africa
- The Politics of Women and Gender in the ANC: Reflecting Back on Twenty Years
- The Role of Rights and Litigation in Assuring More Equitable Access to Health Care in South Africa

Section 3: Citizenship

- Section overview
- The Politics of Citizenship in South Africa from 1994 – 2014
- Fire in the Vineyards: Farm Workers and Agrarian Change in Post-Apartheid South Africa
- From Ubuntu to Grootboom:
 Vernacularising Human Rights
 through Restorative and Distributive
 Justice in Post-Apartheid South
 Africa



- Social Protests and the Exercise of Citizenship in South Africa
- Chapter Thirteen: Migration to

South Africa since 1994: Realities, Policies and Public Attitudes

SUITABLE FOR

Students of African Studies, Sociology, Political Science, Public Administration, Human Geography, International Relations, Comparative Politics, History and Development Studies.



ESKOMElectricity and technopolitics in South Africa **S JAGLIN & A DUBRESSON**

Eskom, the largest company generating electricity in Africa, is vertically integrated and wholly owned by the South African state. In this book the authors attempt to understand how and why an emblem of South African state capitalism is today in distress. They argue that the origins lie in the power relationship between the state before, during and after apartheid, and question its continued existence as a monopolistic public utility.

SUITABLE FOR

Scholars interested in South Africa politics, governance and political economy.

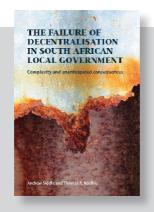
FAILURE OF DECENTRALISATION IN SOUTH AFRICAN LOCAL GOVERNMENT, THE

Complexity and unanticipated consequences A SIDDLÉ & T KOELBLE

The South African decentralised local government model has various instruments in place which, in theory, enable local government to achieve developmental objectives. Yet many South African municipalities are dysfunctional and incapable of performing their duties. This book examines the design of the local government framework and its contributing role in the crisis. Through empirical research conducted at 37 municipalities across the country, it finds that municipalities are frequently incapable of meeting the demands imposed upon them by a highly complex model of local government. The aim of this book is to promote an understanding of the difficulties that confront local government in South Africa and the causes of its failure. It suggests that a far simpler model which imposes less complex demands needs to be considered.

SUITABLE FOR

- Students of Political Science, Public Administration and Public Law
- Policy-makers in the field of local government and constitutional development
- NGOs.





978 1 91989 505 5





978 1 92051 656 7





978 1 92051 670 3



ZAR R472.00



2012



320 PAGES

FOOD SECURITY IN SOUTH AFRICA

Human rights and entitlement perspectives S FUKUĎA-PARR & V TAYLOR (EDITORS)

Leading local and international researchers on food security and related policy work draw on Amartya Sen's entitlement theory to identify the key drivers of hunger. They see food insecurity as a chronic, structurally based condition rather than only resulting from natural environmental disasters, temporary economic shocks and household vulnerabilities. The authors focus on short- and longerterm solutions to the systemic causes of unemployment, failing rural livelihoods and traditional subsistence production. They also emphasise the linkages between the social and economic dimensions of food insecurity and use an integrative, interdisciplinary approach to analyse why these conditions persist and what can be done to address them.

CONTENTS

- Foreword Olivier De Schutter Part I: Key concepts and issues
- Food security in South Africa: A human rights and entitlement perspective
- The right to food: A global perspective
- Is the right to food really necessary?

Part II: Who and where are the foodinsecure households and individuals?

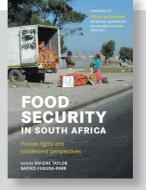
- Food security in South Africa: A review of data and trends
- Changes in food security in South Africa since the end of apartheid: Evidence using child malnourishment

- Food insecurity amongst urban households
- The gender dimensions of food insecurity: Women's experiences of entitlements and deprivation in South Africa

Part III: Social and economic policies to strengthen exchange, transfer and production entitlements

- Achieving food security through social policies: Comprehensive social protection for development
- · Household-level food insecurity and agriculture in South Africa







978 1 77582 072 7





978 1 48511 566 3





2016

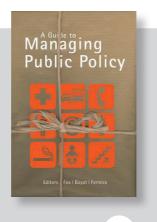


292 PAGES

- Testing the government's emergency relief mechanism: What happens when poor households attempt to access the Social Relief of Distress Grant?
- Right to food advocacy in India: Possibilities, limitations and lessons learned
- Aligning policy to address food insecurity: Institutional challenges and political will in South Africa
- Policies, institutions, politics and ideas for food security as a human right

SUITABLE FOR

Students of Social, Economic and Health Sciences, Human Rights and Private Law.





978 0 70217 267 0





2006



144 PAGES

GUIDE TO MANAGING PUBLIC POLICY, A W FOX, MS BAYAT & I FERREIRA

A Guide to Managing Public Policy places the management of public policy within the context of transitional South Africa. This important, accessible text is aimed not only at undergraduates but also those who encounter public policy on a dayto-day basis.

KEY FEATURES

- The book covers a broad spectrum of topics and all the chapters are practice-
- Interesting aspects such as a history of policy analysis and the relationship between law-making and policymaking are included
- Models of policy-making and policy analysis are also included.

SUITABLE FOR

- Students of Political Science, Public Administration and Public Law
- Policy-makers in the field of local government and constitutional development
- NGOs.



GUIDE TO PROJECT MANAGEMENT, A

A Guide to Project Management 2e is an invaluable resource for students and people in the workplace starting out in project management and for those who wish to improve their project management skills. The comprehensive, accessible text introduces concepts, guides readers through the necessary organisation skills and explores the use of technology.

CONTENTS

- Essentials of Project Management
- Project management life-cycle
- Project planning
- Organisational arrangements and project governance
- Project management knowledge areas
- Applied technology and project documentation

KEY FEATURES

- For the second edition, A Guide to Project Management has been extensively updated to reflect changes in the processes and procedures of project management, global trends and international standards, and the expansion of the Project Management Body of Knowledge.
- A new chapter on project planning looks at tools and techniques, types of project planning and detailed steps to be taken during planning.
- A companion publication, The Project Management Workbook, consisting
 of self-assessment questions, group activities, exercises and guidelines for
 completion of a summative assignment/portfolio of evidence based on SAQA
 Unit Standards and chapter outcomes, is now also available.

ABOUT THE AUTHORS

Gerrit van der Waldt is an established researcher in a number of related subfields within Public Management and Governance. He presents various management capacity-building programmes for the Public Service in areas such as Programme and Project Management, Strategic Management and Human Resource Management. Gerrit currently serves as a Research Professor of Governance at North-West University (Potchefstroom Campus).

William Fox is a retired professor of Stellenbosch University and an honorary professor in the Faculty of Business at the Cape Peninsula University of Technology.

SUITABLE FOR

Students and people in the workplace starting out in project management and for those who wish to improve their project management skills.





GUIDE TO PROJECT MANAGEMENT, A (BUNDLE)

The bundle contains both A Guide to Project Management 2e and its companion publication, The Project Management Workbook.





3

978 1 48511 708 7





978 1 48511 194 8





978 1 48512 258 6





2015



136 PAGES

PROJECT MANAGEMENT WORKBOOK, THE

The Project Management Workbook is a companion publication to the popular A Guide to Project Management 2e by Gerrit van der Waldt and William Fox. The Project Management Workbook consists of self-assessment questions and exercises, group activities and exercises, and guidelines for completing a summative assignment/ portfolio of evidence based on the SAQA Unit Standards and chapter outcomes.

CONTENTS

Section A: Self-evaluation Questions and Answers

- Essentials of project management
- Project management life-cycle
- Project planning

- Organisational arrangements and project governance
- Project management knowledge areas
- Applied technology and project documentation

Section B: Group activities and Exercises

KEY FEATURES

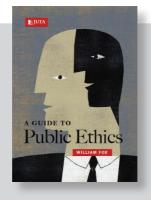
- The Workbook has been developed to imitate real-life projects found within public and private-sector settings.
- Using *The Project Management Workbook* in conjunction with *A Guide to* Project Management 2e will enable students to apply newly learned skills and track their learning progress.
- It will also ensure that they are able to apply their learning in the workplace.

ABOUT THE AUTHOR

Gerrit van der Waldt is an established researcher in a number of subfields within Public Management and Governance. He presents management capacity-building programmes for the Public Service.

SUITABLE FOR

Students and people in the workplace starting out in project management and for those who wish to improve their project management skills.





978 0 70217 762 0





978 1 48512 239 5



ZAR R327.00



2010



208 PAGES

GUIDE TO PUBLIC ETHICS, A W FOX

How does ethics fit in to the South African Constitution? Are we moving away from Ubuntu as a philosophy? How can we promote the enhancement of transparency, accountability and a development-oriented public sector? A Guide to Public Ethics seeks to enhance excellence in public service delivery by making the public sector more relevant to the needs of the South African community. It emphasises human development and management training of public servants in all spheres of government: locally, provincially and nationally.

KEY FEATURES

- Conflicts of interest
- Codes of ethics
- Norms and values
- The legal framework
- Public finance management
- The regulation of corruption in South Africa.

SUITABLE FOR

Students and government officials in the public sector.

HUMAN RESOURCE MANAGEMENT IN GOVERNMENT

A South African perspective of theories, politics and processes **EJ VAN DER WESTHUIZEN (EDITOR)**

Written from a uniquely South African perspective, Human Resource Management in Government explores many facets of the employment relationship, including strategic employment processes, workforce planning, talent management, trade union interactions, public sector labour relations and terminating employment relationships.

CONTENTS

Part 1: Context and theoretical overview

- General introduction
- Theoretical perspectives Part 2: Strategising and planning
- Strategic human resource
- Workforce planning

management

Part 3: Obtaining suitable talent

- Equalising opportunities by means of Terminating the services of affirmative action
- Talent management: Recruitment Part 4: Performance and career development
- Appraising and managing performance
- · Career management

- Reflections on learning programmes Part 5: Compensating and caring
- Incentive compensation and employee benefits
- Establishing and maintaining wellness

Part 6: Employment relations

- Understanding and managing employment relations
- employees

Part 7: Future of human resource management

- Dynamic and changing work environment
- Human resource management in the developed and developing world
- Human resource governance

KEY FEATURES

- The book details a workable Human Resource Management strategy for the public sector that includes practices relating to performance management and career development, compensation and care of employees, as well as employee relations.
- In addition, Human Resource Management in Government also looks towards the future of human resource management, considering the trends in developed and developing nations as well as the governance of public relations.

ABOUT THE EDITOR

Ernst J van der Westhuizen is a Professor of Public Administration in the Department of Public Administration and Management at Unisa. He is a registered Master HR Professional in Learning and Development with the South African Board for People **Practices**

SUITABLE FOR

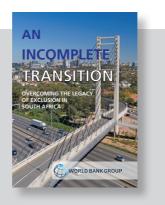
Undergraduate and postgraduate Public Administration and Management students and a vital acquisition for public sector managers, HR specialists, corporate strategists and trade unionists.

NOTE

This book is a replacement title for South African Human Resource Management for the Public Sector.



496 PAGES





978 1 77582 263 9



R260.00



978 1 77582 266 0



ZAR R237.00



2018



250 PAGES

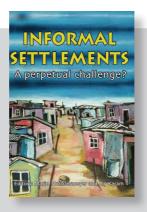
INCOMPLETE TRANSITION, AN

Overcoming the legacy of exclusion in South Africa THE WORLD BANK GROUP (EDITORS)

This book is based on the World Bank's Systematic Country Diagnostic for South Africa. Consulting key government departments, the National Planning Commission, business, academics and trade unions, it has identified the key obstacle to growth as 'the legacy of exclusion'. It outlines five policy priorities to overcome this: build South Africa's skills base; reduce the unequal distribution of land and productive assets; increase competitiveness and participation in global and regional value chains; overcome apartheid spatial patterns; increase our strategic adaptation to climate change.

SUITABLE FOR

A general readership interested in South African Current Affairs, Economy and Economic Growth.





978 1 91971 394 6



ZAR R427.00



2006



336 PAGES

INFORMAL SETTLEMENTS

A perpetual challenge?

M HUCHZERMEYER & A KARAM (EDITORS)

The United Nations Millennium Development Declaration of 2000 brought informal settlements, or 'slums' as they are often referred to, squarely onto national and international development agendas. One of the Millennium Development Goals was to significantly improve, by 2020, the lives of 100 million slum dwellers globally. This book explores how to achieve this.

JUST TRANSITIONS

Explorations of sustainability in an unfair world M SWILLING & E ANNECKE

Current economic growth strategies around the world are rapidly depleting natural resources and eco-systems. Just Transitions provides an overview of these challenges from a global South perspective.

It reconciles the sustainable use of natural resources with a pervasive commitment to sufficiency (where over-consumers are satisfied with less so that underconsumers can secure enough). It illuminates new ways of thinking from a sustainability perspective. It rethinks development with special reference to the greening of the developmental state, explores the key role that cities could play in the transition to a more sustainably urbanised world, highlights the neglect of soils and examines the potential of sustainable agriculture to feed the world. Case studies drawn from Africa detail the challenges, set in the context of global trends. The authors conclude with their experience of building a community that aspires to live sustainably.

SUITABLE FOR

Students of Sustainability Science and Development Economics, academics and researchers across a wide range of disciplines, development practitioners involved in a wide range of sectors and media workers, policy-makers (politicians, government officials), business leaders and entrepreneurs.







978 1 92054 167 5

ZAR R350.00



978 1 92054 168 2

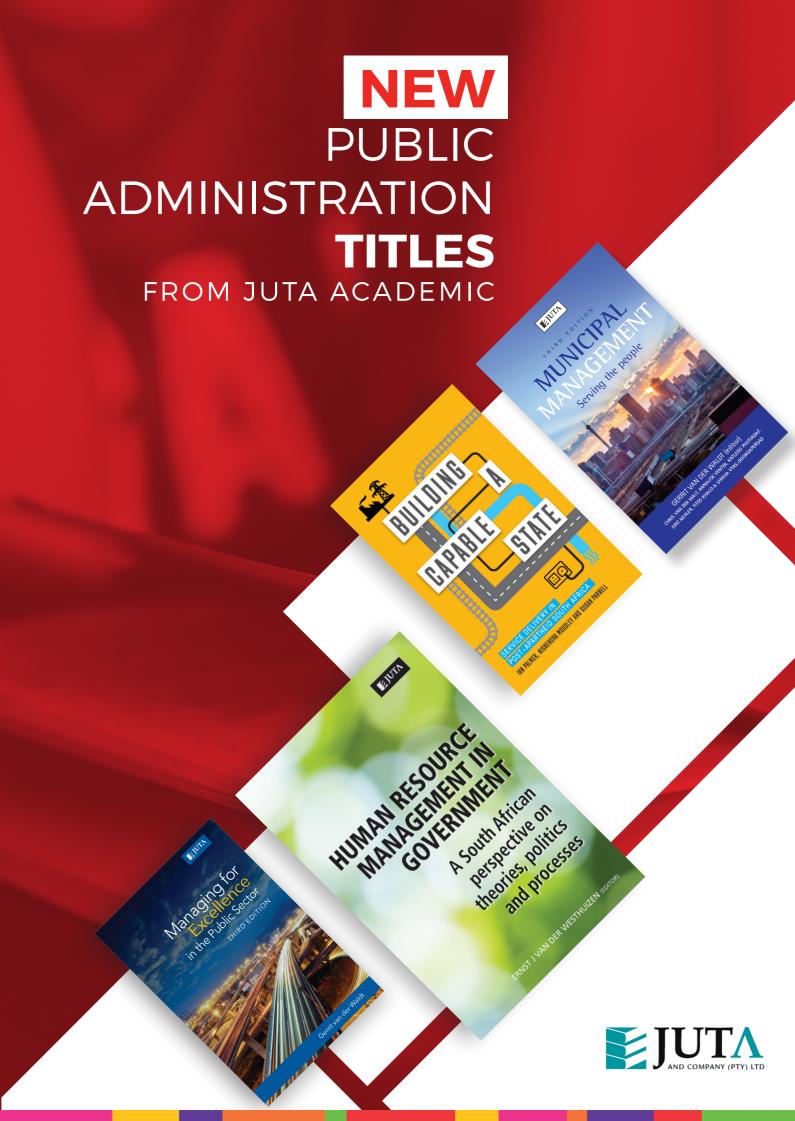
ZAR R350.00



2012



384 PAGES



MANAGING FOR EXCELLENCE IN THE PUBLIC SECTOR **G VAN DER WALDT (EDITOR)**

The South African public sector needs managers who are knowledgeable, skilful and sensitive to the significant issues in our society. Managing for Excellence in the Public Sector 3e has been written with this in mind.

CONTENTS

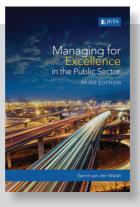
Part A: Public management: an environmental and multidisciplinary perspective

- Introduction to public management
- Management ethics, approaches and principles
- The public management environment
- The South African government system Public management: issues, challenges and public managers

Part 2: Public management in a dynamic practice: functions, skills and applications

- Public management functions
- Public management skills
- Managing specialised applications in government
- Management tools, supportive technology and management techniques
- and remedies
- Public management: practical applications







978 1 48511 386 7



ZAR R614.00



978 1 48511 762 9



ZAR R553.00



3e 2016



516 PAGES

KEY FEATURES

This publication contributes to the study of Public Management by incorporating disciplines and management practices not traditionally regarded as the domain of Public Management, but which nevertheless enrich this field of study, and by integrating subject theory with existing public sector management practices.

ABOUT THE AUTHOR

Gerrit van der Waldt is an established researcher in a number of subfields within Public Management and Governance. He presents management capacity-building programmes for the Public Service

SUITABLE FOR

Students, academics and professionals involved in studying, lecturing or applying management functions and processes.



MANAGING ORGANISATIONAL BEHAVIOUR

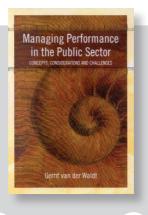
Managing Organisational Behaviour focuses on the development of the multitude of skills crucial to effective, sustainable, management and consequently the attainment of organisational goals. It provides an up-to-date, thoughtprovoking guide to understanding employee behaviour, and the tools to create a high-performance organisation.

KEY FEATURES

- Essentials of employee and group behaviour
- Managing diverse groups
- Collective bargaining
- Organisational change and development
- Chaos management
- Redesigning organisations.

SUITABLE FOR

Students of Sustainability Science and Development Economics, academics and researchers across a wide range of disciplines, development practitioners involved in a wide range of sectors and media workers, policy makers (politicians, government officials,) business leaders and entrepreneurs





978 0 70216 516 0

ZAR R681.00



2004



190 PAGES

MANAGING PERFORMANCE IN PUBLIC SECTOR Concepts, considerations and challenges

G VAN DER WALDT

In its "State of the Public Service Report" (2002) the Public Service Commission recommends that a performance evaluation framework for the public service be developed. Managing Performance in the Public Sector highlights some of the most critical considerations for such a framework. It focuses on the context and importance of performance for good governance, the regulatory guidelines, the design of a departmental performance management system, as well as the integration of human performance management and appraisal into such a system.

KEY FEATURES

- Examines utilisation of various performance models such as the Excellence Foundation, the Balanced Scorecard and the "3 E"-framework
- Highlights the more critical considerations for a performance evaluation framework for the public service
- Practical examples and templates are included to facilitate the development of a performance management system for a public institution.

SUITABLE FOR

Undergraduate and postgraduate Public Administration and Governance students focussing on performance management and human resource management in the public sector.

MUNICIPAL ADMINISTRATION

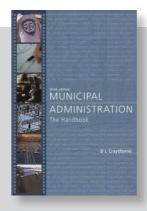
The handbook

DL CRAYTHORNE

The sixth edition of Municipal Administration: The Handbook remains a user-friendly text for all who have dealings with local government. Online support material contains regulations concerning procurement, fair administrative procedures and legislation on corruption.

CONTENTS

- The Constitutional picture
- Municipal boundaries, establishment and wards
- Municipal elections
- Councillors, structures and systems
- Development and services
- · Municipal organisation and employment
- The basis of municipal financing
- Managing municipal finances
- Making local government work
- Legal concepts





978 0 70217 258 8



ZAR R655.00



6e 2006



408 PAGES

KEY FEATURES

- Glossary
- Table of legislation
- Table of cases

SUITABLE FOR

- Students in Public Administration focussing on Municipal Administration
- Councillors, municipal staff as well as NGOs, lawyers, engineers and planners who have dealings with local government.









NEW EDITION



978 1 48512 560 0





978 1 48512 561 7



ZAR R411.00



3e 2018



328 PAGES

MUNICIPAL MANAGEMENT

Serving the people

G VAN DER WALT. A VENTER. K PHUTIAGAE. E NEALER. T KHALO. S VYAS-DOORGAPERSAD. C VAN DER WALT

Since the publication of the 2nd edition, the local governance landscape saw dramatic changes. The 3rd edition will make provision for the inclusion of these dynamics and will incorporate the comments and suggestions received from scholars utilising the text as prescribed material.

KEY FEATURES

- Practical South African examples to complement the theoretical discussions of the respective topics
- Logical deductive progression in argumentation and content which make it easier for readers to follow the rationale of issues under discussion. It also makes it easier for students to learn.
- An up-to-date treatment of the latest developments in the local government
- The inclusion of topic boxes and points to ponder that increase students/ readers interest by showing them how to apply theory to real-world examples.

ABOUT THE AUTHORS

Prof Gerrit van der Waldt is Research Professor: Governance. His research focus area is social transformation at North-West University (Potchefstroom Campus). He is also an NRF-rated researcher.

Dr Annelise Venter is Manager: Local Economic Development (LED) at Fezile Dabi District Municipality (Northern Free State).

Mr Katlego Phutiagae is the former Head of Human Resources at Matlosana Local Municipality and is currently an independent Human Resources consultant.

Prof Eric Nealer serves in the Department of Public Administration and Management at UNISA and is an established scholar in the fields of water management, organisational analysis, human resources and municipal management.

Prof Titos Khalo currently serves in the Department of Public Management at Tshwane University of Technology, and is an expert in Public and Municipal Financial Management.

Prof Shikha Vyas-Doorgapersad is part of the Department of Public Management and Governance at the University of Johannesburg. She is an established researcher in the fields of sound local governance, ethics, human development, and gender equality.

Mr Chris van der Walt is the former Director of Infrastructure at Tlokwe Municipality, he is also an independent consultant, specialising in infrastructure and municipal development projects.

NAMIBIAN GOVERNANCE

A Public Administration and Management Perspective C KEYTER (GENERAL EDITOR)

CONTENTS

- Chapter 1: Historical perspective of the activity public administration and management in Namibia
- Chapter 2: Historical perspective of the academic discipline Public Administration and Management in Namibia
- Chapter 3: Government Functioning: Central, Regional and Local Government System of the Namibian Public Sector
- Chapter 4: Leadership for the Namibian Public Sector
- Chapter 5: Governance, Accountability and Transparency in the Namibian Public Sector

- Chapter 6: Policy making in the Namibian Public Sector
- Chapter 7: Strategy Planning & Execution in the Namibian Public Sector
- Chapter 8: Portfolio, Programme and Project Management in the Namibian Public Sector
- Chapter 9: Resource Management in the Namibian Public Sector
- Chapter 10: Public Private
 Partnerships in the Namibian Public
 Sector
- Chapter 11: Namibian Public Sector Reform



SUITABLE FOR

NQF 6 & 7

PUBLIC ADMINISTRATION & MANAGEMENT

The Grassroots

D DU TOIT & G VAN DER WALDT

The aim of this publication is to equip public managers with insight into the functioning of public management and administration within the dynamic southern African context. At a time when public management within the public sector is expected to achieve the objectives of government in establishing a democratic and just society this publication takes on special importance.

CONTENTS

Part 1: Public Administration: An introduction

- Public administration as an activity
- Public administration as a discipline
- Government services and functions
- Principles of public administration

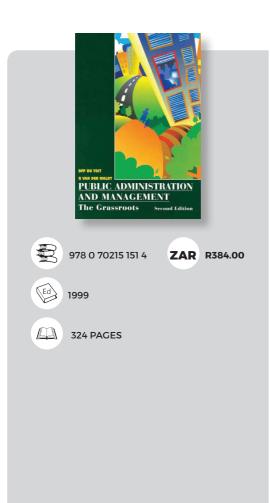
Part 2: The environment of Public Administration

- Public administration and the external environment
- Public administration and the internal environment

• Interaction between environments and public administration

Part 3 Government hierarchy

- Government hierarchy
- Central and provincial governments in South Africa
- Local government in South Africa Part 4: Origins of legislation – nongovernment organisations
- · Legislation and its origins
- Non-government organisations

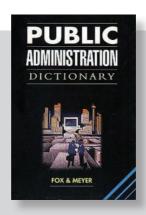


KEY FEATURES

- Interactive, learner-centred approach
- Suitable for self-instruction.

SUITABLE FOR

- Undergraduate students of Public Administration and Public management
- Practitioners interested in providing excellent service.





978 0 70213 219 3







152 PAGES

2e 2014

195 PAGES

PUBLIC ADMINISTRATION DICTIONARY W FOX & I MEYER

Although a subject language in the broad field of Public Administration exists, its terms and concepts have not been defined adequately. Most first-year courses in Public Administration are structured to include a debate on the terminological issues. This subject dictionary is born of the need to provide students, lecturers and practitioners with a constructive resource for a better understanding of the terms used in the field of Public Administration.

KEY FEATURES

- Alphabetical dictionary of subject language to facilitate the learning and understanding of Public Administration
- Covers sub-disciplinary areas like public policy analysis, human resource management, public financial management, information management, politics, organisation theory, public management, development management, and development administration
- Concepts, terms, theories and methodologies from other social sciences have been added due to Public Administration's multi-disciplinary focus.

SUITABLE FOR

First-year Public Administration students, lecturers and Public Administration practitioners.



PUBLIC FINANCE FUNDAMENTALS K MOETI (EDITOR)

Public Finance Fundamentals presents a comprehensive understanding of the way that government manages its finances. The scope of the book reaches beyond the specifics of legislation and policy, with the focus resting on fundamental principles, procedures and methodologies of public finance. These fundamentals are relevant not only to the South African experience, but can be applied globally. This edition has been updated to reflect changes in legislation, policies and practices relevant within the current Public Management environment.

CONTENTS

Section 1: Public money and government

- Defining money
- Monetary policy and fiscal policy
- Public provision of goods and services, and key sources of government revenue
- Role players in public financial management

Section 2: The relationship between accounting and finance

Accounting and finance

Section 3: Inter-Governmental Fiscal Relations (IGFR)

- Organisation and functioning of government in terms of intergovernmental fiscal relations (IGFR) Section 4: Contemporary reforms to South African public financial management
- Budget reform and management of public money through budgeting
- Safeguarding ethics and accountability in the public sector

- Privatisation as a major reform in public sector management
- From procurement and tendering to supply chain management
- Local government financial management in South Africa

KEY FEATURES

- Clearly presented chapters
- Learning outcomes and summaries
- Illustrations, tables and figures
- Interactive online supplementary material containing the relevant pieces of legislation referred to in the text.

ABOUT THE EDITOR

Kabelo Moeti specialises in Public Finance and Public Sector Economics with degrees in Finance, Science Administration and Administration. He is an Associate Professor at Tshwane University of Technology.

SUITABLE FOR

Students and practitioners who require generic analytical skills of Public Finance and an understanding of the relevant legislation, policies and regulations.

PUBLIC WORKS AND SOCIAL PROTECTION IN **SUB-SAHARAN AFRICA**

Do public works work for the poor? A MCCORD

The prevailing view among donors and government agencies with responsibility for social protection is that Public Works Programmes present a 'win-win' situation, providing employment to the chronically poor while also creating assets for the state. But is this view in fact correct? This book critically explores the concept of the Public Works Programme (PWP) and interrogates its social protection performance in the context of chronic poverty. It reviews over 200 PWPs in eastern and southern Africa using original research drawn from extensive field analysis, interviews and survey work. The author makes a case for a reconsideration of the function of PWPs in the current social protection discourse and argues that the current PWP approach may not look so attractive from the beneficiary's perspective.

CONTENTS

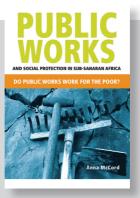
- Sub-Saharan African public works in The role of skills development context
- Defining public works
- The social protection function of public works programmes
- Evaluating the performance of public Case study: Poverty impacts works programmes
- The role of the wage
- The role of assets

- Two South African case studies: context, overview and methodology
- Case study: Programme incidence
- Case study: Labour market insights
- Conclusion: Implications for future programming

ABOUT THE AUTHOR

Anna McCord is the Director of The Poverty and Inequality Practice Ltd, a UK-based research company, a Research fellow at the Overseas Development Institute in London, UK, and a Research Affiliate at the Southern African Labour and Development Research Unit at the University of Cape Town.







ZAR R394.00



978 1 92054 166 8 ZAR R358.00



ZAR R358.00



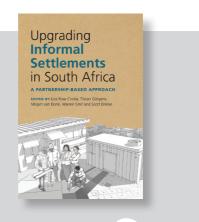
ZAR R358.00



2012



256 PAGES





978 1 77582 083 3

ZAR R613.00



978 1 48511 569 4

ZAR R557.00



2016



512 PAGES

UPGRADING INFORMAL SETTLEMENTS IN SOUTH

A partnership-based approach

LR CIROLIA, T GÖRGENS, M VAN DONK, W SMIT & S DRIMIE

At the end of apartheid the South African state launched a large-scale Reconstruction and Development Programme (RDP), which included the provision of 'free housing' to the poor - known commonly as 'RDP housing'. There is overwhelming evidence that this programme has largely failed and the idea of upgrading informal settlements rather than eradicating them has slowly gained traction in South Africa.

A more incremental and participatory housing delivery model is necessary, using a more plural, responsive and adaptive approach which responds to the challenges of the informal city. A range of innovative upgrading practices are emerging, among them partnerships between NGOs, local municipalities and communities to address upgrading challenges. This book captures the current successes and challenges of informal settlement upgrading initiatives in South Africa and seeks to inspire sustainable and transformative upgrading practice.

SUITABLE FOR

- Students and academics in Housing, Governance, Urban Studies, Informality, Southern Cities, Development Studies, Security and Social Welfare.
- Urban planners and policy-makers, government officials, urban and development consultants, NGOs, politicians.

CONTACT INFORMATION

SALES

JENNIE BOWEN

KWAZULU-NATAL, FREE STATE, GAUTENG, NORTHERN CAPE AND EASTERN CAPE

77 Tatham Road, Prestbury, Pietermaritzburg, 3201 Tel: +27 (33) 344 3159 • Cell: +27 (83) 367 9720

Email: jbowen@juta.co.za

GLADMAN BUTHELEZI

KWAZULU-NATAL, EASTERN CAPE, MPUMALANGA, LESOTHO & SWAZILAND

Office 101A, 1st Floor, Clifton Place, 19 Hurst Grove, Musgrave, Durban 4001

Tel: +27 (87) 820 5886 • Cell: +27 (83) 702 2425

Email: gbuthelezi@juta.co.za

JANINE GENTLE

WESTERN CAPE, EASTERN CAPE, SOUTHERN CAPE AND NAMIBIA

1st Floor, Sunclare Building, 21 Dreyer Street, Claremont, 7708

Tel: +27 (21) 659 2300 • Cell: +27 (72) 375 8006

Email: jgentle@juta.co.za

PIETER SMITH

GAUTENG, LIMPOPO, MPUMALANGA, NORTH WEST, PRETORIA AND BOTSWANA

Block A, Sandton Close 2, 3rd Floor, c/o 5th & Norwich Road, Sandton, 2196

Tel: +27 (11) 217 7200 • Cell: +27 (83) 283 7055

Email: psmith@juta.co.za

CUSTOMER SERVICES

1st Floor, Sunclare Building, 21 Dreyer Street, Claremont, 7708

Tel: +27 (21) 659 2300 • Fax: +27 (21) 659 2360 Email: cserv@juta.co.za • Website: www.juta.co.za

ORDERS

Email: orders@juta.co.za

ACCOUNTS

GENERAL ENQUIRIES

Tel: +27 (21) 659 2427 • Fax: +27 (21) 659 2360

Email: creditcontrol@juta.co.za

CREDIT APPLICATIONS

Email: newaccounts@juta.co.za

PUBLISHING

Email: publishing@juta.co.za

MARKETING

Email: academic@juta.co.za Tel: 021 659 2300





AUTHOR INDEX

A

Annecke E, 15

B

Bayat MA, 10

C

Cirolia LR, 24 Craythorne Dl, 19

D

Davies H, 6 Drimie S, 24 Du Toit D, 21 Dubresson A, 8

F

Ferreira I, 10 Fox W, 10, 11, 12, 18, 22 Fukuda-Parr S, 9

G

Görgens T, 24

н

Huchzermeyer M, 6, 14

J

Jaglin S, 8

K

Karam A, 14 Kepe T, 7 Keyter C, 21 Khalo T, 20, 25 Koelble T, 9

L

Levin M, 7

M

McCord A, 23 Meyer I, 22 Moeti K, 22 Moodley N, 5

N

Nealer E, 20, 25 New M, 6

P

Palmer I, 5 Parnell S, 5, 7 Phutiagae K, 20, 25 Pieterse E, 5, 7

S

Scott D, 6 Siddle A, 9 Smit W, 24 Swilling M, 7, 15

7

Taylor V, 9
The World Bank Group, 14

V

Van der Waldt G, 11, 12, 17, 18, 21, 25 Van Der Walt C, 20, 25 Van der Westhuizen EJ, 13 Van Donk M, 7, 24 Venter A, 20, 25 Von Liere B, 7 Vyas-Doorgapersad S, 20, 25

TITLE INDEX

Δ

Africa's Urban Revolution, 5

B

Building a capable State, 5

C

Cities with 'Slums', 6 Consolidating Developmental Local Government, 7

D

Domains of Freedom, 7

E

Eskom, 8

F

Failure of Decentralisation in South African Local Government, The, 9 Food security in South Africa , 9

G

Guide to managing public policy, A, 10 Guide to project management, A, 11 Guide to project management, A, 11 Guide to public ethics, A, 12

Н

Human Resource Management in Government, 13

Т

Incomplete Transition, An, 14 Informal settlements, 14

J

Just Transitions, 15

M

Mainstreaming Climate Change in Urban Development, 6 Managing for Excellence in the Public Sector, 17 Managing organisational behaviour, 18 Managing performance in Public Sector, 18 Municipal administration, 19 Municipal management, 20

N

Namibian Governance, 21

P

Project Management Workbook, The, 12 Public Administration & Management, 21 Public administration dictionary, 22 Public finance fundamentals, 22 Public Works and Social Protection in Sub-Saharan Africa, 23

U

Upgrading Informal Settlements in South Africa, 24

PRICE LIST

ISBN	TITLE	PRICE
9781775820765	Africa's Urban Revolution	R450,00
9781775822325	Africa's Urban Revolution WebPDF	R409.00
9781775822486	Building a Capable State	R401,00
9781919895390	Cities with 'Slums'	R448,00
9781920541620	Cities with 'Slums' WebPDF	R407,00
9781920541248	Cities with 'Slums' ePub	R407,00
9781920516765	Cities with 'Slums' Mobi	R407,00
9781919895048	Consolidating Developmental Local Government	R649,00
9781775820529	Consolidating Developmental Local Government WebPDF	R590,00
9781775822042	Domains of Freedom	R383,00
9781775822226	Domains of Freedom WebPDF	R348,00
9781775822158	Eskom: Electricity and power in South Africa	R299,00
9781485115687	Eskom: Electricity and power in South Africa WebPDF	R272,00
9781919895055	Failure of Decentralisation in South African Local Government, The	R519,00
9781920516567	Failure of Decentralisation in South African Local Government, The WebPDF	R472,00
9781920516703	Failure of Decentralisation in South African Local Government, The ePub	R472,00
9781775820727	Food Security in South Africa	R387,00
9781485115663	Food Security in South Africa WebPDF	R352,00
9780702172670	Guide to Managing Public Policy	R355,00
9781485117087	Guide to Project Management, A Bundle	R474,00
9781485105558	Guide to Project Management, A 2e	R370,00
9781485114727	Guide to Project Management, A 2e WebPDF	R333,00
9780702177620	Guide to Public Ethics, A WebPDF	R363,00
9781485122395	Guide to Public Ethics, A WebPDF	R327,00
9781485105565	Human Resource Management in Government	R687,00
9781485117568	Human Resource Man in Government WebPDF	R618,00
9781775822639	Incomplete Transition, An	R260,00
9781775822660	Incomplete Transition, An WebPDF	R237,00
9781919713946	Informal Settlements	R427,00
9781919895239	Just Transitions	R615,00
9781920541675	Just Transitions WebPdf	R350,00
9781920541682	Just Transitions ePub	R350,00
9781485115649	Just Transitions Mobi	R350,00
9781775822172	Mainstreaming Climate Change in Urban Development	R385,00
9781775822400	Mainstreaming Climate Change in Urban Development WebPDF	R350,00
9781485113867	Managing for Excellence in the Public Sector 3e	R614,00
9781485117629	Managing for Excellence in the Public Sector 3e WebPDF	R553,00
9780702171987	Managing Organisational Behaviour	R427,00
9781485104896	Managing Organisational Behaviour WebPDF Managing Performance in Public Sector	R399,00 R681,00
9780702165160 9780702172588	Municipal Administration 6e	R655,00
9781485125600	Municipal Management 3e	R457,00
9781485125617	Municipal Management 3e WebPDF	R411,00
9781485125587	Namibian Governance	R432,00
9781485125594	Namibian Governance WebPDF	R389,00
9781485111948	Project Management Workbook, The	R157,00
9781485122586	Project Management Workbook, The WebPDF	R141,00
9780702151514	Public Administration & Management 2e	R384,00
9780702132193	Public Administration Dictionary	R269,00
9780702180774	Public Finance Fundamentals 2e	R300,00
9781485104117	Public Finance Fundamentals 2e WebPDF	R280,00
9781919895482	Public Works and Social Protection in Sub-Saharan Africa	R394,00
9781920541668	Public Works and Social Protection in Sub-Saharan Africa WebPDF	R358,00
9781920541293	Public Works and Social Protection in Sub-Saharan Africa ePub	R358,00
9781485115724	Public Works and Social Protection in Sub-Saharan Africa Mobi	R358,00
9781775820833	Upgrading Informal Settlements in South Africa	R613,00
9781485115694	Upgrading Informal Settlements in South Africa WebPDF	R557,00



To help your students get to grips with the challenges of campus life and tertiary studies, Juta has produced the **Academic Survival Kit**.

The colourful, informative guide is available online for free download, at bit.ly/JutaSurvivalKit





DESK/INSPECTION COPY QUEST FORM

Tel: +27 (0) 21 659 2300 Fax: +27 (0) 21 659 2360 Email: academic@juta.co.za

DESK COPIES

VS

INSPECTION COPIES

Request a desk copy if you currently prescribe the book. If there is more than one lecturer per course, the number of copies issued will be determined by the number of students. Request an inspection copy if you are in a position to prescribe the book. Include a copy of the course outline when submitting your request and tell us what is currently being prescribed in the

		space provided below. The from you should you decide	inspection co not to prescrib	py will be be it for yo	collected ur course.
	REQUIRED TIT	TLES			
TITLE/S	ISBN	COURSE/S	NO. OF STUDENTS	DESK COPY (X)	INSPECTION COPY (X)
			310321113	20. 1 (1)	00.1 (7)
TITLES CURRENTLY PR	escribed ani	BRIEF COURSE OUTL	INE		
L	ecturer's de	TAILS			
Name of lecturer:	Des	ignation:			
Faculty/Department: Institution:					
Cell:		il:			
Delivery address:					
Email:					
Please tick here if you would not like to be added to our n	nailing list.				
PLEASE NOTE 1. To qualify for a desk or inspection copy, you must be a lecturer recognised tertiary institution and either prescribe or be in a pot to prescribe the book requested. 2. We will not be able to consider your request unless all informatis supplied.	osition 4. Retu Fax:	se attach a course outline for Im form on: 021 659 2360 or Email: aca omplete a form online go t	demic@juta.co.z	:a	
AREAS OF INTEREST					
Accounting & Finance Business & Comm	erce	Communication	Law		
Education Engineering	F	lealth	Other		
Hospitality & Tourism Public Administrati	on S	ocial Sciences			
EOR FURTHER ENOURIES CO	NITACT THE S	LES CONSULTANT IN	VOLID ADEA		

KwaZulu-Natal, Free State, Gauteng, Eastern Cape & Northern Cape Jennie Bowen • Cell: +27 (83) 367 9720

KwaZulu-Natal, Eastern Cape, Mpumalanga, Lesotho & Swaziland Gladman Buthelezi • Cell: +27 (83) 702 2425

Western Cape, Eastern Cape, Southern Cape and Namibia

Janine Gentle • Cell: +27 (72) 375 8006

Gauteng, Limpopo, Mpumalanga, North West, Pretoria and Botswana

Pieter Smith • Cell: +27 (83) 283 7055

NOTES

JUTA OFFICES

HEAD OFFICE - CLAREMONT

1st Floor, Sunclare Building, 21 Dreyer Street, Claremont 7735 PO Box 14373, Lansdowne 7779

Tel: +27 21 659 2300 | Fax: +27 21 659 2360

SANDTON

Block A, Sandton Close 2, 3rd Floor, c/o 5th & Norwich Roads, Sandton 2196 PO Box 2661, Rivonia 2128 Tel: +27 11 217 7200 | Fax: +27 11 883 8169

DURBAN

Office 101 A, 1st Floor, Clifton Place, 19 Hurst Grove, Musgrave, Durban 4001 PO Box 30816, Mayville 4058 Tel: +27 31 201 0671 | Fax: +27 31 201 0898

JUTA CUSTOMER SERVICES

HEAD OFFICE - CLAREMONT

Tel: +27 21 659 2300 Fax: +27 21 659 2360 E-mail: cserv@juta.co.za

IMPORTANT E-MAIL ADDRESSES

ORDERS: orders@juta.co.za

NEW ACCOUNTS: newaccounts@juta.co.za

ACCOUNT QUERIES: creditcontrol@juta.co.za

RETURNS: returns@juta.co.za

For further details visit www.juta.co.za





